

# BeWILDerwood



## **What We're Doing To Keep You Safe**

- We've limited our visitor numbers. We continue to operate at less than half our park's capacity.
- PPE and Perspex screens. Our staff are wearing PPE and you will notice Perspex screens at the catering outlets, ticketing offices and in the gift shop.
- Hand sanitiser dispensers. Hand sanitiser dispensers can be found at the entrance to the park, at the gift shop, in queueing systems for structures and boats, the storytelling stage and catering outlets.
- We've Increased deep and general cleans throughout the park.
- Staff health checks. At the beginning of their shift, we check all our staff are feeling fit, well and are safe to work.
- We've installed extra signage to remind our visitor of the guidelines while running WILD.
- We've pre-packaged more items in our catering outlets to reduce risk, we have changed our offering slightly to accommodate this.
- (Norfolk only) Our Boats are running, but with reduced numbers. We can take a maximum of 8 passengers per boat ride, meaning the boats will run slower than usual. If a queueing system becomes full, we will close the queue to ensure that social distancing can be adhered to.
- Storytelling shows are on 4 times a day to give you more opportunities to hear the BeWILDerwood stories. Seating for storytelling has also been spaced out for safety, meaning capacity may be limited, so we will be operating on a first come first serve basis.
- Crafting safely at the Big Hat. Tables have been spaced apart, the equipment and surfaces will be cleaned in between each family/group...This means there may be a wee wait to get seated!
- No Face Painting. Sorry! To protect our staff and visitors, we will not be offering face painting for the foreseeable future.
- Mask wearing in the gift shop. We're limiting numbers of visitors in the gift shop and ask everyone to wear a face covering unless medically exempt (including staff members).
- We promise to change your dates or refund you if a national or regional travel ban in the area you're travelling to or from means you cannot visit, or if you are told to isolate – just let us know as soon as you can please!

