

BeWILDerwood



What We're Doing To Keep You Safe

- We continue to operate at a reduced visitor capacity.
- Our staff are wearing PPE and Perspex screens have been installed at various locations around the park.
- Hand sanitiser dispensers can be found all over the park.
- We have increased deep and general cleans throughout the park.
- At the beginning of their shift, we check all our staff are feeling fit, well and are safe to work.
- We've installed extra signage and queue systems to remind our visitors of the guidelines while running WILD and to accommodate extra waiting space.
- We've pre-packaged more items in our catering outlets to reduce risk.
- (Norfolk only) Our Boats are running, but with a reduced number of passengers, meaning the boats run a bit slower than usual.
- Storytelling Shows are now on more frequently than usual, to give you more opportunities to hear the BeWILDerwood stories. Seating for storytelling is limited, so we operate on a first come first serve basis.
- Crafting at the Big Hat: tables have been spaced apart, the equipment and surfaces will be cleaned in between each family/group...This means there may be a wee wait to get seated!
- No Face Painting. Sorry! To protect our staff and visitors, we will not be offering face painting for the foreseeable future.
- We are limiting numbers of visitors in the gift shop and ask everyone to wear a face covering (including staff members) unless medically exempt or under the age of 11.
- We encourage everyone over the age of 11 to wear a face covering when using the toilet facilities in the park, unless medically exempt.
- We are happy to change the date of your booking if a national or regional travel ban in the area you're travelling to or from means you cannot visit, or if you are told to isolate – just let us know as soon as you can please!

